



Dear Customer,

To assist us with after sales service of your Monolith appliance, we recommend registering the warranty for your appliance. By registering your warranty details with us, we are able to offer faster, more efficient service should you require it.

The most efficient way to register your warranty is via our website at [www.andico.com.au](http://www.andico.com.au). Alternatively should you prefer to phone us please do not hesitate to contact our Customer Service Desk on 1300 650 020 to register your warranty.

For future reference please print or save a copy of this warranty statement and store in a safe place, along with proof of purchase documents. Should you require service under warranty, this information may be required.

Effective 01st May - 02nd July 2023

MONOLITH

**LIEBHERR**

## **ANDI-CO AUSTRALIA PTY. LTD. WARRANTY FOR LIEBHERR MONOLITH APPLIANCES**

### **10 Year Monolith Warranty Promotion Effective 01st May - 02nd July 2023**

1. For purchases made between 1st May 2023 and 2nd July 2023 (inclusive) Andi-Co Australia Pty. Ltd. guarantees the equipment against defective material or faulty manufacture when used for domestic purposes for a period of TEN (10) years from the date of purchase by the original Purchaser (Monolith appliances only purchased between 1st May 2023 and 2nd July 2023).
2. If the Purchaser registers the warranty at [www.andico.com.au](http://www.andico.com.au), the Purchaser acknowledges that Andi-Co Australia Pty. Ltd. may use the purchaser's information for direct marketing purposes.
3. To the extent permitted by law, where the appliance, the subject of a warranty claim, is used or installed outside the capital city metropolitan area or the normal service area of an Authorised Service Agent, the cost of the delivery to the nearest Service Division or Authorised Service Agent shall be for the account of the Purchaser.
4. Risk in regard to appliances to be repaired shall at all times remain with the Purchaser.
5. This guarantee is given on condition that the appliance to which it applies is used for the purpose and in the manner intended by its construction and for no other purpose whatsoever.
6. Andi-Co Australia Pty. Ltd. shall not be responsible for damage of any kind resulting from incorrect installation, improper use of controls or failure to use the appliance in accordance with the operating instructions and from general misuse or abuse.
7. Any attempt by an unauthorised person to repair or tamper with the equipment shall render this guarantee null and void.
8. This guarantee, and the prohibition under clause 7), does not apply to consumables such as filters, light globes, batteries or similar replaceable consumables.
- 9). This guarantee does not apply to damage caused by but not limited to: accidents, power surges, electrical storm damage, incorrect power supply, infestation (vermin or insect), installation errors and normal wear and tear.
10. This guarantee is given on condition that the Purchaser takes all reasonable precautions in preserving the equipment and ensures that the same is kept and maintained in good working order and condition.
11. This guarantee shall be available only to the original Purchaser of Liebherr household appliances from an Authorised Agent in and where the appliance has been retained for use in the country of purchase.
12. Failure to produce documentary proof of the date of original acquisition by the original Purchaser will result in a charge being levied for work done, labour and parts supplied. Likewise a charge will be made for any calls following warranty claim where no fault is found with the appliance.
13. To the extent permitted by law, Andi-Co Australia Pty Ltd.'s liability under this guarantee is limited to the replacement and / or repair of the defective parts within the guarantee period and does not extend to installation or removal of the appliance and the acceptance of liability by Andi-Co Australia Pty. Ltd. contained herein is to the exclusion of any other remedy whatsoever and howsoever arising in respect of any equipment to which it applies.
14. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits given to you by this warranty are in addition to your other rights and remedies under a law in relation to the goods or services to which the warranty relates.
15. This warranty is given by Andi-Co Australia Pty. Ltd., 1 Stamford Road Oakleigh, Victoria 3166. To obtain a remedy under the warranty the purchaser must contact Andi-Co Australia Pty. Ltd. on 1300 650 020 or email [service@andico.com.au](mailto:service@andico.com.au).

**Andi-Co Australia Pty. Ltd reserves the right to change the specification of products, parts and material without notification.**

**REGISTERING YOUR WARRANTY: The most efficient way to register your warranty is via our website at [www.andico.com.au](http://www.andico.com.au). Alternatively, should you prefer to phone us please do not hesitate to contact our Customer Service Desk on 1300 650 020 to register your warranty.**