



Dear Customer,

To assist us with after sales service of your appliance, we recommend registering the warranty for your appliance. By registering your warranty details with us, we are able to offer faster, more efficient service should you require it.

The most efficient way to register your warranty is via our website at www.andico.com.au (AUS) or www.awardappliances.co.nz (NZ). Alternatively should you prefer to phone us please do not hesitate to contact our Customer Service Desk on 1300 650 020 (AUS) or 03 348 0556 (NZ) to register your warranty.

For future reference please print or save a copy of this warranty statement and store in a safe place, along with proof of purchase documents. Should you require service under warranty, this information may be required.

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ANDI-CO AUSTRALIA PTY. LTD. (AUS) / AWARD APPLIANCES LTD. (NZ) WARRANTY FOR HOUSEHOLD APPLIANCES.

1) Andi-Co Australia Pty. Ltd. (AUS) / Award Appliances Ltd. (NZ) guarantees the equipment against defective material or faulty manufacture when used for domestic purposes for a period of THREE (3) years from the date of purchase by the original Purchaser in the country of purchase.

2) To the extent permitted by law, where the appliance, the subject of a warranty claim, is used or installed outside the capital city metropolitan area or the normal service area of an Authorised Service Agent, the cost of the delivery to the nearest Service Division or Authorised Service Agent shall be for the account of the Purchaser.

3) Risk in regard to appliances to be repaired shall at all times remain with the Purchaser.

4) This guarantee is given on condition that the appliance to which it applies is used for the purpose and in the manner intended by its construction and for no other purpose whatsoever.

5) Andi-Co Australia Pty. Ltd. (AUS) / Award Appliances Ltd. (NZ) shall not be responsible for damage of any kind resulting from incorrect installation, improper use of controls or failure to use the appliance in accordance with the operating instructions and from general misuse or abuse.

6) Any attempt by an unauthorised person to repair or tamper with the equipment shall render this guarantee null and void.

7) This guarantee does not apply to consumables such as filters, light globes, batteries or similar replaceable consumables.

8) This guarantee does not apply to damage caused by but not limited to; accidents, power surges, electrical storm damage, incorrect power supply, infestation (vermin or insect) installation errors and normal wear and tear.

9) This guarantee is given on condition that the Purchaser takes all reasonable precautions in preserving the equipment and ensures that the same is kept and maintained in good working order and condition.

10) This guarantee shall be available only to the original Purchaser of Liebherr household appliances from an Authorised Agent in and where the appliance has been retained for use in the country of purchase.

REGISTERING YOUR WARRANTY: The most efficient way to register your warranty is via our website at www.andico.com.au (AUS) or www.awardappliances.co.nz (NZ) Alternatively, should you prefer to phone us please do not hesitate to contact our Customer Service Desk on 1300 650 020 (AUS) or 03 348 0556 (NZ) to register your warranty.

11) Failure to produce documentary proof of the date of original acquisition by the original Purchaser will result in a charge being levied for work done, labour and parts supplied. Likewise a charge will be made for any calls following warranty claim where no fault is found with the appliance.

12) To the extent permitted by law, Andi-Co Australia Pty. Ltd.'s (AUS) / Award Appliances Ltd.'s (NZ) liability under this guarantee is limited to the replacement and / or repair of the defective parts within the guarantee period and does not extend to installation or removal of the appliance and the acceptance of liability by Andi-Co Australia Pty. Ltd. (AUS) / Award Appliances Ltd. (NZ) contained herein is to the exclusion of any other remedy whatsoever and howsoever arising in respect of any equipment to which it applies.

13) Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits given to you by this warranty are in addition to your other rights and remedies under a law in relation to the goods or services to which the warranty relates.

14) This warranty is given by Andi-Co Australia Pty. Ltd. (AUS) , 1 Stamford Road Oakleigh, Victoria 3166 / Award Appliances Ltd (NZ), 382 Blenheim Rd, Christchurch 8042. To obtain a remedy under the warranty the purchaser must contact Andi-Co Australia Pty. Ltd. (AUS) on 1300 650 020 or email service@andico.com.au (AUS) / Award Appliances Ltd. (NZ) on 03 348 0556 or email service@award.co.nz

Andi-Co Australia Pty. Ltd (AUS) / Award Appliances Ltd. (NZ) reserves the right to change the specification of products, parts and material without notification.

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