Customer Care

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Our National Customer Care Centre can be contacted should you require instructions or service. A local call charge 1300 line allows you to call from across Australia to directly dial for assistance. Our extensive service network covers most areas of Australia. Should you wish to locate the nearest service agent in your area, please contact customer care.

Tel: 1300 650 020
Email: service@andico.com.au

Spare Parts Direct

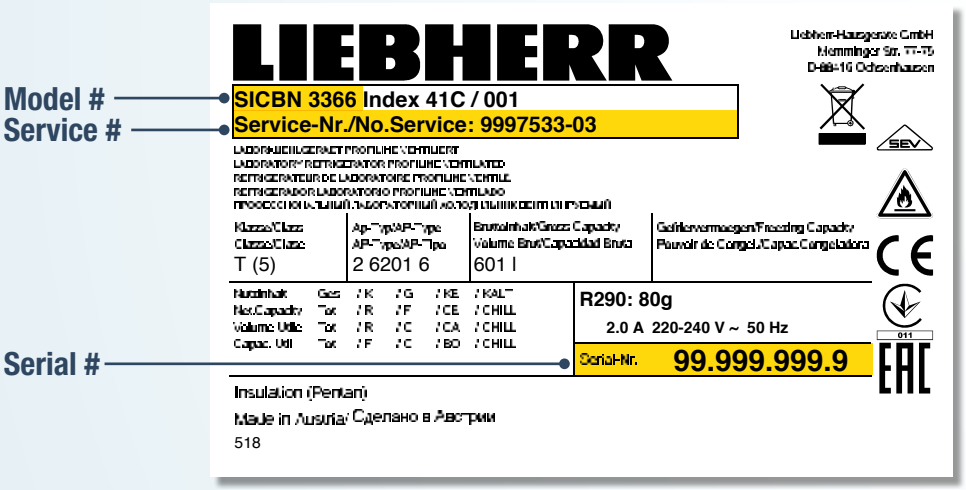
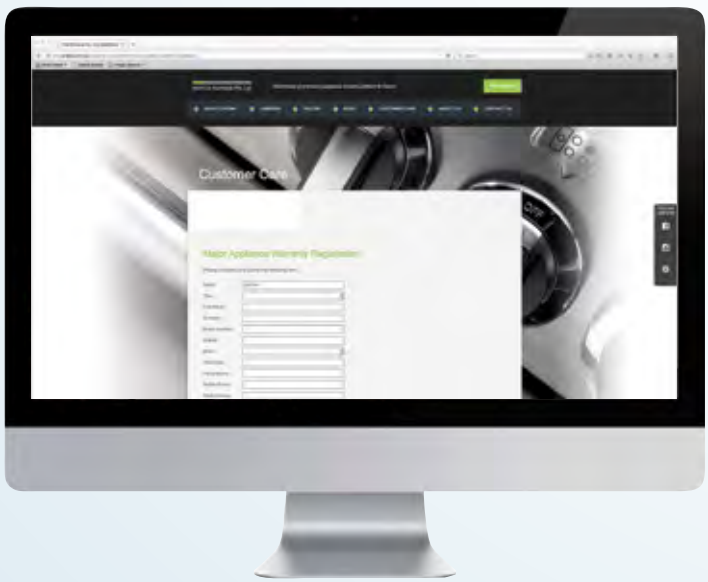
To order spare parts or accessories please call or fax our Spare Parts Office with the model and 9 digit service number. The parts or accessories can be quickly despatched direct to your home.

Tel: (03) 9569 7744
Email: spares@andico.com.au

3 Year Warranty

All Liebherr appliances have a full 3 year warranty covering parts and labour. If any part of the machine fails or a fault develops through normal use, it will be repaired free of charge (in accordance with terms and conditions on our warranty card).

Registering Your Warranty

To assist us with after sales service of your appliance, we recommend registering the warranty for your appliance. By registering your warranty details with us, we are able to offer faster, more efficient service should you require it.

The most efficient way to register your warranty is via our website at www.andico.com.au. Alternatively should you prefer to phone us please do not hesitate to contact our Customer Service Desk on 1300 650 020 to register your warranty.